



WEST MACS MONSTER CANCELLATION AND REFUND POLICY

COVID-19 Special arrangement for the 2021 event

Due to the uncertainty of any COVID-19 related travel or event restrictions or otherwise that may be imposed closer to the event, we have changed our refund policy to enable people to secure a spot in their chosen event, but not be committed until very close to the event. This allows travel and accommodation arrangements to be made at a later date, minimising the risk.

1. In the interests of the safety of Competitors, Officials, Sponsors, Volunteers and support staff, the Race Director reserves the right to cancel or alter the event in any way they deem appropriate to ensure that safety of all parties is maintained.
2. All monetary refunds offered will be less the administration fees charged by the booking agency or financial institution associated with issuing the original entry ticket.
3. A 100% refund (less admin fees) or 100% event credit transfer to the following years' equivalent event can be given up to 4 weeks prior to the event.
4. A 50% refund or 100% event credit transfer can be selected between four weeks and one week prior to the event.
5. Any notice of withdrawal given within one week of the event will not be eligible for any refund nor any event transfer credit.
6. Entries can be transferred to another person at any time prior to the event, but the transferrer must notify the Race Director in writing and receive an acknowledgement and approval from the Race Director before the alternative competitor can start.
7. Refunds are of event entry fees only, and strictly not of any other costs that may be associated with your entry to the event such as accommodation, meals and travel. We suggest you ensure you have appropriate insurance for such occasions.
8. No refunds will be issued if transferring to a shorter distance. Event credit transfers will be considered on a case by case basis
9. Any credit transfers to the following years' event are not subject to any re-imbusement or otherwise for early bird or other pricing changes.
10. Any credit transfers to the following years' event will not be subject to any penalties or additional charges if the price for the following years' event increases.
11. Any event credit transfer is only valid for the following years' event unless authorised otherwise in writing by the Race Director.
12. Any event credit transfers to the following years' event become subject to the refund policy for the following year.
13. If an event distance is cancelled in part or in full more than one week before the commencement date, all registered participants up to the date of such an announcement by the race organiser may receive a refund or event transfer credit, unless the cancellation is due to extreme weather or bushfire in the immediate lead up to, or during the event, in which case no refund or event credit transfer will be given.