



WEST MACS MONSTER CANCELLATION AND REFUND POLICY

1. In the interests of the safety of Competitors, Officials, Sponsors, Volunteers and support staff, the Race Director reserves the right to cancel or alter the event in any way they deem appropriate to ensure that safety of all parties is maintained.
2. A full refund or full event credit transfer can be given twelve weeks or earlier prior to the event.
3. All refunds offered will be less the fees charged by the banks or Paypal associated with issuing that refund.
4. A 50% refund or full event credit transfer can be selected between twelve weeks and six weeks prior to the event.
5. Any notice of withdrawal given between six weeks and one week of the event will attract a 50% event credit transfer.
6. Any notice of withdrawal given within one week of the event will not be eligible for any refund nor any event transfer credit.
7. Entries can be transferred to another person at any time prior to the event, but the transferrer must notify the Race Director in writing and receive an acknowledgement and approval from the Race Director before the alternative competitor can start.
8. Refunds are of event entry fees only, and strictly not of any other costs that may be associated with the event, such as accommodation, meals and travel.
9. No refunds will be issued if transferring to a shorter distance. Event credit will be considered on a case by case basis
10. If an event distance is cancelled in part or in full over one week before the commencement date, all registered participants up to the date of such an announcement by the race organiser may receive a refund or event transfer credit, unless the cancellation is due to extreme weather or bushfire in the immediate lead up to, or during the event, in which case no refund or event credit transfer will be given.